

Name

Student/print until

Artist

ID Card

General Terms and Conditions d'image light Print Workstations

d'image light provides workstations equipped with serviced large format printers (Canon), calibrated monitors, iMacs, calibrated light conditions and selected quality papers.

Entitled to use these workstations are students of photography, media studies, media communication or fine art. Entitlement of use expires 3 years after graduation, diploma, Masters degree etc.

The user must present both a valid student ID card and a personal identity card.

All other users pay Artists prices.

The user may print for their own use as many FineArt prints as they wish. The user is not entitled to print FineArt prints on the behalf of someone else either as a free service or for profit.

Usage of the printer is fee based and a usage fee will be charged

Usage of the computer workstations is free during printing.

If the computer is used for image processing, a usage fee will be charged.

Fees for paper and ink are calculated according to the amount used.

Every paper used will be charged regardless if it is printed on or not.

Every print will be charged regardless if the user is satisfied with the artistic result or not.

The provider assumes no liability for any paper quality issues such as uneven surfaces, irregularities, creases etc.

The provider supplies varying paper in Standard and FineArt paper as well as Baryt paper.

The provider supplies hand-written paper profiles for all available paper.

No paper other than provided by d'image light may be used.

The user is obliged to use all equipment with utmost care.

If the user is unsure how to handle the equipment, they are obliged to request assistance from a staff member.

Under no circumstance should a user try independently to solve a problem by a trial and error process.

The user is obliged to control every print process carefully and stop printing immediately when printing errors occur.

Uncompleted prints will also be charged.

Should the user continue printing despite visible misprints and then try afterwards to claim a cost reduction for the printing error, this complaint is not entitled to a price discount.

Should nozzle blockage ruin a print, there is no discount as every user must check the nozzles before printing themselves.

All the following circumstances do not qualify for discount:

Paper quality issues.

Scratches on paper surfaces.

Abrasion or fingerprints on the paper surface resulting from improper use of the papers (if the user has handled the paper himself).

Dust on the paper surface or paper fibers that appear after printing.

Micro scratches on coated paper surface.

Aborted printing due to incorrectly loaded paper (if the user has loaded the paper himself).

Any aborted printing due to operating errors made by the user.

Only printing errors caused by a proven faulty maintenance of the printer by the provider are eligible for complaint.

These prints will be destroyed immediately and must not be paid for the user.

d'mage light Scan Workstation

D'image light provides serviced fully-functional scanners - Imacon Flextight 848 and Epson V750 Pro - and the corresponding masks.

The user is obliged to use all equipment with utmost care.

If the user is unsure how to handle the equipment, they are always obliged to request assistance from a staff member.

The user is responsible for any damage to the device caused by improper use, negligence or lack of care.

The user receives a short briefing on the scanner functions. He is asked to write down the necessary steps in such a way that he understands the process and can repeat the needed steps by himself.

In particular, the user receives a briefing in the proper use of the Flex Tight masks.

There is only one particular method for using these masks – all other methods will result in hair fine cracks or breaks and lead to a deterioration of the quality of the scan.

If flawless masks are provided and after use are damaged, the user must purchase this mask or pay for replacement costs or cover the cost through his liability insurance.

The provider can determine between normal wear and tear, and damage caused by improper use of the mask material and regularly controls all provided materials and equipment.

The user can be assured they will not be held responsible for damage caused by other users in the final mask control.

In short, we can judge what normal wear and tear is and what is caused by carelessness.

House Rules

No food is allowed in the print workshop and the scan workstation.

Fat is the natural enemy of paper, so please wash your hands after eating greasy food.

Also, please wash your hands after smoking cigarettes.

The user is asked to always wear gloves when touching equipment or surfaces that come in contact with paper, for example cutting machine, printer, drying plates, scanner etc.

User

Name

if student

name of Institute/School

Street

Zip-Code/City

Mail

Mobile phone

Liability insurance

Yes

No

Date/Signature

By signing the user accepts General Terms and Conditions and house rules of both d'mage and d'image light