

Name

Student/valid until
 ID Card

Artist

General Terms and Conditions d'mage light Print Workstations

d'mage light provides workstations equipped with maintained large format printers (Canon), calibrated monitors, iMacs, calibrated light conditions and selected quality papers.

Entitled to use these workstations are students of photography, media studies, media communication or fine art. Entitlement of use expires 3 years after graduation, diploma, Master's degree etc. The user must present both a valid student ID card and a personal identity card.

The usage of Artist prices applies for all other users.

The user may print FineArt prints as they wish for their own use. The user is not entitled to print FineArt prints on the behalf of someone else either as a free service or for profit.

Usage of the printer is fee based and a usage fee will be charged. Usage of the computer workstations is free during printing. If the computer is used for image processing, a different usage fee will be charged.

As soon as the workstation is free, please notify the main lab so we can guarantee a precise printer rental.

Fees for paper and ink are calculated according to the amount used. **Every paper** used will be charged regardless if it is printed on or not. **Every print** will be charged regardless if the user is satisfied with the artistic result or not.

The provider assumes no liability for any paper quality issues such as uneven surfaces, irregularities, creases etc.

The provider supplies varying Standard and FineArt paper as well as Baryt paper. The provider supplies hand-written paper profiles for all available papers. No paper other than provided by d'mage light may be used.

The user is obliged to use all equipment with utmost care.

If the user is unsure how to handle the equipment, they are obliged to request assistance from a staff member. Under no circumstance should a user try independently to solve a problem by a trial and error process.

Since we have an existing and established color management in the printing workshop, we ask that no setting on the devices are changed. Please do not change the monitors brightness etc. Otherwise, we cannot guarantee an accurate color reproduction.

The user is obliged to control every print process carefully and stop printing immediately when printing errors occur. Uncompleted prints will also be charged. Should the user continue printing despite visible misprints and then try afterwards to claim a cost reduction for the printing error, this complaint is not entitled to a price discount. Every printing error will be estimate separately.

All the following circumstances do not qualify for discount:

Paper quality issues and scratches on paper surfaces, if production-related.
Abrasion or fingerprints on the paper surface, if production-related.
Dust on the paper surface or paper fibers that appear after printing.
Micro scratches on coated paper surface.
Any aborted printing due to operating errors made by the user.

Paper is a natural material. This means that the paper can have mistakes and it can happen that it has a strong curl. Unfortunately, we cannot foresee or influence this.

Only printing errors caused by a proven faulty maintenance of the printer by the provider are eligible for complaint. These prints will be destroyed immediately and must not be paid for the user.

After the short basic introduction, the user has no right to additional free services or assistance. Step by step instructions are provided in the **Mirage Guide** and the **Cutting Guide**.

Further service or help with packing can be booked for 1,70€ net/minute.

When help from the d'mage staff is requested, the liability for prints, equipment etc. remains with the user.

The prints can be stored upstairs in the workshop. We assume no liability for damage made by third parties. Pay attention to the prints of other users. Please treat, use and leave the workshop in such a way that all users feel comfortable and can work.

The printing workshop is a non-profit company. This means there are no reserves to finance additional costs other than paper, ink, technology and room rental.

However, as we do provide a few services, we cover the costs of this additional service with a small **service flat rate of 1,80 € net per booking**. This includes: inserting and changing paper rolls, reading consumption data, and last but not least, the room maintenance.

House rules

No food is allowed in the print workshop and the scan workstation.

Fat is the natural enemy of paper, so please wash your hands after eating greasy food or after smoking cigarettes. Smoking is not permitted on the balcony.

The user is asked to always wear gloves when touching equipment or surfaces that come in contact with paper, for example cutting machine, printer, desk (including mouse and keyboard) drying plates, scanner etc.

We charge a 1,50 € deposit for renting of gloves.

Name

if student

name of Institute/School

Street

Zip-Code/City

Mail

Mobile phone

Liability insurance

Yes

No

Date/Signature

**By signing the user accepts the General Terms and Conditions and house rules of both d
'mage and d'amage light**